

Thom Tessandori

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Professional Summary

IT Professional with 23+ years of strategic technology leadership, specializing in creating robust, secure, and cost-efficient digital ecosystems. Proven track record of transforming complex technological challenges into streamlined, profitable solutions through innovative infrastructure design, cross-functional collaboration, and strategic problem-solving.

Core Competencies

- Cloud Infrastructure Management in Amazon Web Services (AWS) and Microsoft Azure
 - Microsoft Intune for Mobile Device Management (MDM)
 - Microsoft Servers, Active Directory, Conditional Access and Group Policy Management
 - Security & Compliance (PCI-DSS 4.0, GDPR, CAN-SPAM)
 - Google Workspaces and Microsoft 365 Office Suite: SharePoint, OneDrive and Exchange
 - Cost Optimization Strategies related to Cloud and licensing
 - Cross-Team Collaboration and Performance Monitoring
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Professional Experience

Advanced Operations Systems Engineer | CHR Creative (2/27/25 - Present)

- **Microsoft Intune as MDM Deployment:** Implemented Microsoft Intune as a mobile device management solution to enforce security policies, deploy applications, and manage corporate devices across iOS, Mac and Windows platforms.
- **Administered multiple Microsoft 365** environments including Exchange Online, SharePoint, Teams, and user licensing to support organizational productivity and collaboration needs.
- **Microsoft Entra Managed Microsoft Entra ID** (Azure Active Directory) for user identity management, single sign-on configuration, and conditional access policies to ensure secure authentication across enterprise applications.
- **Deployed and Maintained Azure cloud infrastructure** including virtual machines, storage accounts, and networking components to support scalable business applications and services.

IT System Administrator | Amare Inc. | Remote (1/1/2013 - 10/31/2024)

Strategic Technology Leadership

- **Infrastructure Optimization**
 - Ensured 24/7/365 monitoring of all production and staging instances

- Powershell scripting for the repetitive tasks like Password Management and updates
- Managed over 200 unique Domain Names/DNS Hosted Zones for rapid website deployment
- **Digital Asset Management**
 - Encoded and curated 79+ digital products spanning 900+ hours of content
 - Implemented robust Content Delivery Network strategies
 - Used AI-powered and manual video editing solutions for direct-to-consumer marketing
- **Cross-Functional Collaboration**
 - Bridged communication between Executive Staff, Marketing, and Development teams
 - Created intuitive collaborative tools supporting strategic decision-making
 - Developed comprehensive user documentation (as Standard Operating Procedures) transforming complex technical concepts into accessible and usable guides

HelpDesk Manager/IT Lead | Hot Topic Media | Remote (2003 - 2013)

Technology Innovation and Integration

- **Cloud Services Pioneer**
 - Championed early cloud service adoption in 2008
 - Achieved 88% cost reduction (from \$10,000+ to \$1,200 monthly)
 - Implemented multi-platform system integration (Windows, MacOS, FreeBSD, Ubuntu Linux, AWS Linux)
- **Cross-Departmental Technology Support**
 - Developed integrated reporting systems for Acquisition and Marketing teams
 - Expanded technological knowledge across Security, Authentication, and Compliance domains

Professional Certifications

- Microsoft AZ-900 Azure Fundamentals and Microsoft Technical Associate (MTA/MCP)
- Criminal Justice Information Services Security and Privacy Training
- Rhombus Certified Technical Professional (RCTP) | 2025 and 2026
- Google Workspaces Administrator
- Google Analytics: Digital Analytics Fundamentals and Platform Principles

Key Differentiators

- Native problem solver with ability to find clarity in complex technological landscapes
- Proven expertise in creating scalable, secure digital infrastructures in AWS using Microsoft
- Demonstrated ability to drive technological innovation while maintaining cost-effectiveness